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## Leadership and Communication

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#### **ABSTRACT**

A team can be constructed by its leaders, who also significantly impact the level of teamwork inside the group. They establish, nurture, advance, and uphold a common understanding to facilitate productive teamwork. As a result, a good team leader fosters an atmosphere that supports cooperation, flexibility, and mutual performance evaluation. On the other hand, team processes can benefit from the contributions of leaders. By methodically gathering, analyzing, and arranging data regarding team performance and constraints, effective team leaders help their teams establish shared mental models (Zaccaro, Rittman, and Marks 2001). By analyzing and conveying important facts, team leaders may establish a mental model that encourages shared comprehension and action. Therefore, capable leaders can foster the growth of team-level leadership that can create a cognitive framework that promotes common understanding and action by interpreting and communicating key information. Thus, effective leaders can help develop team-level leadership that can be drawn from the team in subsequent performance cycles. Numerous academics have attempted to provide a clear definition of communication. Effective communication is regarded as one of the most important abilities a manager should possess while hiring. Persuasion, accountability, deliberate association, the development and maintenance of a value system, and the provision of encouragement and support to his staff are all necessary for a good leader. All of this may be achieved by a manager through good planning, communication, monitoring, and leadership. The most crucial of these criteria is accurate and flawless communication. The ability of a manager to communicate effectively inspires and motivates team members to put in extra effort and accomplish both team and organizational goals. One of a leader's advantages in properly leading is excellent communication. Effective communication is essential to a leader's success. Communication is the most important component of effective leadership (Towler 2003).

**Keywords:** Persuasion, Accountability, Deliberate association, Planning, Monitoring, Flawless.

#### Introduction

According to the Association of Perioperative Practice, the Latin word communis is where the word "communication" first appeared. Lunenberg (2010) concurs that the Latin word communis is the origin of the word communication. He claims, still, that it means "common," inferring that the source and the philanthropist must partake in a common interpretation of the material being conveyed. This business period's CEOs and other elderly professionals place lesser emphasis on the specifics of the business. What are the most important effects leaders should flashback while speaking with their brigades, and what are some ideas for better Communication to increase leadership effectiveness?

One hand who possesses exceptional work is a leader. In certain situations, he or she may be suitable to step over and tutor others who warrant experience and skill sets. He tries to inseminate works by inspiring them and aiding them in reaching their particular, platoon, and organizational pretensions. Being an excellent leader is essential for becoming a great leader. Great leaders are regarded as excellent agents, retain distinct beliefs, and are always committed to encouraging and breeding those values in others. Their brigades value them and follow them as leaders because of this. A great leader isn't inescapably a great jabberer. The two are veritably different from one another, Effective and accurate communication is an important factor in growing as an effective and successful leader. To achieve professional success leaders must be effective and satisfying agents. Leaders and their brigades must learn how to communicate impeccably as this won't only help brigades to complete their systems successfully but also enable associations to achieve success and growth (Lee Froschheiser). According to numerous experimenters, leaders can take charge, direct, encourage, or stimulate others. They have gota station to move others and to make them follow the pretensions or the participles they define. They're results- acquainted hence, well trained and experts in controlling delicate to delicate conditions and help to enhance the labours of brigades working with them. A leader could be anyone as the person who has charge taking station is a leader. He could be a high minister of any nation or a superintendent working in an association. These people have a cluster of leadership rates but aren't suitable to lead if they aren't good agents. Communication enables them to partake in what they've and what they anticipate from others. So, it is effective communication, that makes leaders lead successfully (Frese et al. 2003, Deborah J. Barrett, 2006). Good communication works help to develop better understanding and beliefs among people and inspire them to follow the principles and values that their leader wants to inculcate in them. In the absence of good communication works, a leader fails to achieve the goals set by him and by the association which makes him an ineffective leader. By interacting more efficiently with his platoon and associates, he has 5 works to enhance leadership and communication. Being an effective leader is nearly insolvable if you have strong communication works. The good news is that it's possible to cultivate and hone works that will Help you exceed in the following areas.

#### 1.Rigidity:

"Change is the law of life. And those who look only to the history or present are certain to

missthe future "-John F Kennedy. As a leader, you must constantly reply to changing conditions, factors, and challenges while keeping a position ahead. In a professional environment, rigidity refers to your capability to remain flexible and respond effectively to shifting plans, liabilities, schedules, prospects, trends, pretensions, or work processes. Similarly, rigidity is related to other soft works critical to strong leadership, including creative thinking, and logical, interpersonal, and cooperation capacities. It's also essential to be adaptable in how you speak and write so that you can conform your messaging to stylish reach and influence platoon members with different communication styles. For illustration, some workers may appreciate detailed written guidance when embarking on a new design, while others may prefer a terse verbal direction or summary. Although some of this may be intuitive, it's always salutary to speak with your reports beforehand about their communication habits and preferences so that you can determine what works best for them.

### 2. Empathy:

"One of the exams I have faced over time is that I am not aggressive enough or assertive enough, or perhaps even because I am compassionate, it means I am weak. I mutiny against that. I refuse to believe that you cannot be both compassionate and strong." – Jacinda Arden

Leading and communicating with empathy is pivotal to your success as a business superintendent, or director. The better you're at feting, admitting, and validating the passions and guests of your workers, the more valued they will feel and the more likely they will be to meet your pretensions. Consequently, it's important to record regular communication meetings with your platoon so you can get to know them more, including their professional gests, challenges, and pretensions. To be a compassionate leader, it's also vital to express genuine curiosity about the people you work with and take a particular interest in their lives, which helps to make stronger connections. The numerous implicit benefits of compassionate leadership include the following,

- · Creating trust, appreciation, and delete
- Enhancing hand engagement and provocation
- Improving collaboration and empathy between platoon members
- Adding job satisfaction and productivity In other words, connecting with and relating to your platoon can have a lasting positive impact on your workers and your company.
- **3. Translucency:**" The people, when correctly and completely trusted, will return the trust." Abraham Lincoln

Being transparent involves openly and candidly participating in information with your platoon about your company's high-position pretensions, challenges, and openings anyhow of whether the information is good or bad. Being transparent will keep your workers informed and build trust between yourself and your platoon, which is critical to performance. Through translucency and trust, you can also empower workers to take healthy pitfalls, partake their perspectives freely, unite and introduce, and laboriously problem-break. You can help to produce a culture of translucency in the plant by establishing clear communication channels and well-denied prospects and furnishing regular feedback on how your platoon and association are progressing in their pretensions. It's also imperative to produce an open terrain where workers feel comfortable speaking up when their opinions don't align with leadership. This can involve enforcing regular anonymous checks or scheduling short meetings to check in and allow workers to partake in their studies or ask questions. Without translucency or trust in the plant, communication, and morale suffer, hand stress increases, and productivity diminishments. But when you're authentic and vulnerable with workers and readily partake in perceptivity and bandy explanation, you can produce a space in which your platoon feels secure in exploring and venting their creativity. However, they're more likely to feel engaged. If you involve your workers in aspects of the decision-making process.

#### 4. Active listening:" I need to hear well so that I hear what isn't said."- Thuli Madonsela

Active listening is critical to effective leadership communication. It's a skill that involves hearing what people say and trying to understand their words' meaning and intent. Aabecedarian active listening ways include being completely present in your discussion, responding to and using non-verbal cues, asking open-concluded questions, avoiding interruptions, judgments, or advice, and reflecting on what you've heard. When you exercise active listening, the thing should be to understand and empathize rather than to respond. When you exercise active listening works as a leader, you can help produce a stronger fellowship with your platoon by showing that their opinions and ideas are heard and valued. When you know when to speak and when to hear, you can encourage productive discussion, build trust, and produce an occasion to more understand your workers' provocations, challenges, and

pretensions. An essential element of active communication is maintaining open body language. This involves making good eye contact, abstaining from folding your arms, and smiling and seesawing while you hear.

## 5. Capability to give and admit feedback:

"Review may not be agreeable, but it's necessary. It fulfills the same function as pain in the mortal body. It calls attention to an unhealthy state of effects." – Winston Churchill

Still, it'll be your responsibility to give feedback effectively and admit it courteously, If you take on a leadership part. furnishing clear and formative feedback to your workers through routine communication gives them the chance to course correct as demanded, work their strengths, and ameliorate their overall effectiveness and effectiveness. Some tips to help you give helpful feedback include fastening on the gets rather than the person, balancing negative commentary with positive bones, and aboutspecificexemplifications to support your statements rather than fastening on generalities. still, it's inversely important that you can admit feedback from your workers If you want to become a better leader. Strong leaders appreciate that they're fallible and must constantly learn and grow. And those who are most impacted by your leadership abilities are the best people to provide a constructive critique. It's crucial to be open and mindful of your body language and voice tone while accepting feedback from unit members. You should also aim to maintain objectivity rather than protectiveness, ask questions when necessary for clarification, and evaluate the input to create a suitable action plan.

Speaking of Action is a writing-intensive course that will help you improve your professional communication abilities and further your management career. Through tasks including presentations, job-seeking, and professional documents, you'll use best practices for professional writing and crisis communication and practice editing your own written and spoken words to enhance effect. You will use best practices for professional writing and crisis communication through projects involving presentations, job-seeking, and professional documentation. You will also practice editing your own written and spoken words to increase impact. You'll discover how to use the ideas and techniques of positive psychology to advanceboth your career and personal growth.

Inspiring and motivating a person or a group through the methodical and significant exchange of knowledge while employing exceptional communication abilities is the definition of leadership and communication. The intricate process of leadership and communication begins with formulating a communication plan, followed by accurate writing and effective speaking to manage challenging circumstances. The three main facets of communication and leadership are corporate, managerial, and core. As a leader's portfolio grows, they must hone their communication abilities to handle a wider range of scenarios and become more effective overall. Therefore, as the leadership level rises, complexity rises as well. The three main components of communication-speaking, writing, and approach-are personal abilities that must be developed to lead and oversee larger teams or organizations. The managerial facets of leadership communication that help in managing large groups include mentorship, team management, and meetings, listening patiently, expressing cultural awareness, and providing training facilities. Maintaining employee connections, communicating during change and crises, establishing media relationships, and image building are the abilities that are most necessary when interacting with the external world. These are the corporate communication characteristics that are required at much higher levels of leadership. Gaining the trust of its customers, business partners, and staff is currently an organization's largest task. Businesses with executives who are adept at communicating quickly and effectively, along with well-thought-out and committed communication strategies, encourage not only staff members but also partners and clients to trust the company. Now, why is it necessary for a leader to establish trust with stakeholders? The answer to this question is that leaders are those who many others follow because they believe in them. They don't

follow, a leader they can't trust. Trust is a powerful instrument that can improve honesty and dependability and provide you with an edge in uncertain situations. Since trust must be earned or acquired rather than created, it cannot be built. It is simple for effective leaders to gain trust because they understand how important it is to establish and maintain trust. To inspire business partners to trust the organization's leadership, executives must exert every effort with the support of their staff.

According to Jodi Macpherson, communication is crucial for establishing trust because it fosters an atmosphere that enables leaders to lead effectively, inspiring workers to strive toward the end objective. If a leader doesn't believe their words, it becomes extremely difficult to motivate, engage, and retain their most talented team members (Kaufman). Employees will be more satisfied and motivated if they have faith in their boss and are well-informed about current events. Leaders may create a culture of trust and quickly establish connections with staff members and other business channels that help firms expand more quickly by providing them with critical information.

Communication management, finding the appropriate networks, constructive discussions about what more needs to be done, and feedback on communication are all examples of trust-building actions. Because people's trust is what can turn a major into a minor and generate a large sort of slight, trust is crucial. An organizational leader must therefore ensure that those who are linked with them possess trust elements. Communication-influencing leadership styles: As we already know, effective leadership is greatly impacted by communication, and this is also true for leadership. The communication process is also impacted by various leadership philosophies. There is a reciprocal relationship between the two. Zulch, Benita (2014). The leadership philosophies listed below have an impact on communication:

**Style according to Situation:** The style of leadership is concerned with the practice and use of diverse leadership styles under unlike situations according to the needs of audiences and personal leadership qualities. In every situation, communication gets affected as some situations demand direct and strict communication, and in other situations, the leader has to opt for indirect ways of communication. This can even make communication an effective process sometimes or may lead to miscommunication.

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Directive leadership style: In this style of leadership the leader helps his teams to achieve their personal work targets and team targets by telling them the appropriate methods and showing the right directions to achieve those goals. He acts as a director, who supports and enables his team to follow the path which leads them to achieve their goals more easily and perfectly by communicating effectively. People centric or hand acquainted According to this there are two types of workers working in a platoon active and lazy. The active order includes those workers who are tone-motivated and enthusiastic to work hard to negotiate the tasks given to them. Another bone is those who need regular provocation and stimulants to perform their duties. Then the leadership style people people-centric as leaders have to be in regular touch and communicate with these workers to get the work done. The leader has to make strategies in agreement with workers to make them attached to their work. Communication is an important part of this leadership style. Leadership style according to the

intellectual LevelIt's believed that a leader must acclimate his leadership style by keeping in mind the intellectual position and maturity of the workers. The maturity doesn't relate to perceptivity or age, but it means work stability, the tendency to handle complex situations, the eventuality of achieving a given target, etc. Effective leaders always try to maintain a good balance by conforming to the leadership system which further influences communication.

Behavioural leadership style: This style of leadership differentiates between two ways of leadership; one is work-acquainted and the other bone is individualities acquainted. Accomplishment, alleviation, readiness, and aptitude to take responsibility, literacy, and knowledge regulate the mix of these. This leadership style doesn't depend in so many ways, but it depends on the situation, where, and why it has to be used. The consequence of this style is that during communication, associations must have sufficient consideration to make commerce a successful bone. Action-grounded leadership style This style recommends that the leader should emphasize three main duties; assignment, group, and existence. A leader must have to concentrate on the assignment given, the platoon working on that assignment, and individual issues of the platoon members and should try to meet the deadlines by fastening on each one at different times. Then, the main drive of the platoon is to get the work done and the leader has to uphold the focus of the platoon to achieve objectives. Communication makes possible the interaction between members of the working team. A manager should be the first to establish bridges between the members of the organization, through careful and effective communication. Through communication, organization activities scroll correctly. A good manager will use communication to make it understandable to convey its message receptor exactly as we think to obtain the expected feedback at the time of the initiation of the communicative process. All these elements form the basis of communication processes, whereby individuals of an organization will be able to establish interpersonal connections, which are the basis of good management activities, both internally and externally. Managerial communication must take into account several conditions: - a concise and precise formulation of the message to be understood easily and in full; - rapid transmission of the message; - fluency and assurance of reversibility of communication; - use of a common language of the transmitter and receiver simplifying the communication channels; - ensuring flexibility and adaptability of the system of communication to be used in any situation (Burnside-Lawry, 2011). Only effective communication can enable the successful completion of these requirements, which are necessary for conducting tool organization. According to some authors, communication management is a form of interpersonal leadership, a tool with which the manager may exercise specific powers: forecasting, training, organization, coordination, control, and evaluation. According to these boundaries of communication management, the manager can arrange tasks more efficiently, he can communicate more easily with employees, have a starting point in making decisions, and have a welldeveloped plan. Furthermore, managerial communication has a triple role: - Interpersonal role: managers act as leaders of the organization, interacting with peers, subordinates, and customers from the organization and from outside. Specialized studies mention that managers spend about 45 % of their time communicating, in discussions with colleagues at the same hierarchical level, 45 % communicating with employees in their organization, and only 10 % of the time, communicating with superiors. - Informational role, whereby managers collected information from colleagues, subordinates, and through other contacts, trying to keep themselves informed about anything that might affect their work and responsibility. Also, they, in turn, disseminate and provide important information.

The role of decision-making: Managers implement new projects, and allocate resources to individuals and work compartments within the organization. Some of the decisions are taken in private, but they are based on information that has been disclosed before. Analyzing the three roles, a common result is obtained, namely the importance of communication in the organization without which things might not work. Lack of communication may cause certain problems in achieving the objectives of the

company. Employees are the most important resource of the organization, and how they are actively involved in attaining the strategic objectives of the company for which they work is crucial to achieving the expected performance of top management (Kandlousi et al. 2010).

Characteristics like integrity, self-awareness, accountability, clear communication, and vision make successful leaders stand out. They are excellent at making decisions, inspiring and motivating their teams, empowering others, and encouraging creativity. In both personal and professional contexts, improved communication is essential for establishing and preserving relationships, settling disputes, and accomplishing shared objectives. Everyone in a team may understand what work is required of them and when it must be completed when there is excellent verbal and written communication. Effective leaders listen intently in addition to speaking well. They cultivate a sense of worth and belonging by carefully listening to their team members' viewpoints and worries. Inspiration and Motivation the staff should be inspired by the leadership's message. Eight essential leadership abilities you must possessRelationship building, agility, and flexibility are eight essential leadership skills are inventiveness and originality, and motivation of employees, making decisions, handling of conflicts, bargaining, Thinking critically. Positions involving the supervision of a team and reporting on their performance and activities are known as leadership roles.

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